



# IN THE LOOP

The Quarterly Newsletter for Palisades Credit Union Members

## Our Commitment to You Remains Unchanged

The last several months have certainly challenged the economy, our members, and the way we do business. We are proud to share that during the global pandemic, we were able to continue to assist all of you with your banking needs. Palisades Credit Union made the decision to close our lobbies to protect the health and safety of both our members and our employees. While this may not have been an ideal situation, we are humbled by your adaptation and understanding. Many of you have switched your banking to our digital channels, as we have experienced increases in online banking registrations, mobile app registrations, and mobile check deposits. With many of our members facing challenging times, we worked hard to ease financial burdens wherever possible. Palisades Credit Union was able to assist over 300 members with loan payment deferrals or skips – these deferrals accounted for \$75,000 in payments on total loan balances of over \$2.5 million. We continue to work with affected members and encourage anyone facing a difficult time to please contact a representative for assistance and options. Palisades Credit Union will continue to be your partner to ensure your financial well-being. Thank you for your continued loyalty and for allowing us to serve you.

**One less thing to worry about.**

**NO**  
**CAR PAYMENTS**  
**FOR 90 DAYS**

When you refinance an auto loan!

**Remote and electronic loan processing to ensure a safe and stress-free experience.**



In an effort to help ease the hardship of the global pandemic and the toll it took on the economy and the work force as a whole, Palisades extended a helping hand. Any member who refinances their auto loan with us would not have to make their first auto loan payment for at least 90 days. To continue helping aid our members we will be extending this promotional offer. Visit our [One Less Worry](#) web page for more details or click [here](#) to begin applying!

# MEMBER REVIEWS

GOOD

JOB

Matt was able to help with refinancing an out-of-state auto loan. This has been on of the best processes to do any business (especially by email) I have experienced. Thank you for your time and impeccable customer service thus far.

~ Jenica F. (Matt, Financial Sales Representative.)

Thank you for having Carm as a Member Service Representative. I was recently ill and she helped me complete my banking over the phone. Carm is a great person, a saint, a lifesaver, and now a wonderful friend. ~ Susan R. (Carm, Call Center Representative.)

THANK YOU

## 2020 PCU SCHOLARSHIP WINNERS

While the world is slowly emerging from quarantine life and preparing for a possible second wave of COVID-19 some of our members will be facing another challenge this fall. Four of our members will be continuing their pursuit for higher learning and will be attending their first year of college. Each year Palisades awards it's brightest scholarship applicants with funds to assist with their education. This year's recipients are high school seniors Adam Shinder, Matthew Ferrar, Gina Zarcone, and Rachel Ninan.

- Adam will be continuing his education at Binghamton University this fall and majoring in Physics.
- Matthew will also be attending Binghamton University and pursuing a degree in Mechanical Engineering.
- Gina will be studying Operations and Information Management at The Isenberg School of Management.
- Rachel will be studying at Rockland Community College this fall and will transfer to SUNY Cortland the following year to major in Education

Congratulations to all winners and good luck to all new year applicants. Visit our website for updates on scholarship entry and instructions.

## Getting Back Into The Swing of Things!

**We are proud to welcome our members back to the Palisades Credit Union branches. We appreciate your understanding and patience during the COVID-19 pandemic and are happy with the smooth transition you've made to almost completely all online banking.**

**We pride ourselves on our outstanding member service and know that our members enjoy the small banking feel when greeted by our branch staff. With things starting to get back to normal we are currently accepting requests for in branch lobby appointments. Visit our website or click [here](#) to submit your request for an in branch appointments.**

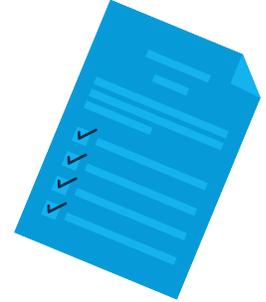
**Our online banking options are still all available for use and our New City branch drive through is still open for transactions. Keep an eye on our website for any branch opening changes or updates.**

# How To Create A Killer Resume



Starting that first post-college job can be super-exciting, but there will be lots of hurdles to clear until you land that dream position. First, you'll need to create a resume that tells potential employers about your educational background, your skills and your hopes for the future. Unfortunately, there will likely be dozens or even hundreds of hopeful employees applying for the same positions as you are. Follow this handy list of tips to make your resume stand out from the pack. Include all the basics. Don't send out your resume without including the following information:

- Your complete educational background**
- Details about any volunteer work or college projects you've participated in**
- Clubs and organizations you joined in college**
- Your career history**
- Make sure to keep it concise and under 2 pages.**
- Triple-check your spelling and grammar**



Nothing says "I'll be a shoddy worker" like a resume that is riddled with careless mistakes. Don't rely on auto correct; review your resume at least three times to make sure there are no spelling, grammar or syntax errors. Check the format as well—it should be consistent and the text should be aligned throughout the document. For best results, have a friend check over your resume before you send it anywhere. They may catch small details you've missed.

## Highlight your accomplishments

It's not enough to list the projects you've been involved in. Highlight the results you've achieved, too. This isn't the time to be modest. Let your potential future employer know about your best moments and your most admirable achievements. It's especially important to include details that are relevant to your chosen field.

## Include some stories

Show your potential new boss how you can successfully solve problems and collaborate with team members by providing specific examples of scenarios in which you've done exactly that. Talk about team projects you've completed while in college, campus initiatives you may have spearheaded or assisted with and include anecdotes about problems you may have solved in previous workplaces.

## Choose references carefully

Don't just jot down any professors whose class you excelled in as references. Instead, choose professors with whom you've developed a real relationship. You can also include the names and numbers of employers with whom you've done part-time work throughout your years in college. Creating a brilliant resume is going to take some work, but you don't have to do it all from scratch. Download a basic resume template from Resume Gig, My Perfect Resume, or Resume Now. Don't rush your resume. Take the time to build one that truly stands out from the rest and it may just be your first step toward landing that dream job.

## Follow Us

Don't forget to follow us on social media and engage with our posts! Keep an eye open for upcoming events and promotions.

 Palisades Credit Union / @palisadesfcu

 Palisades Credit Union

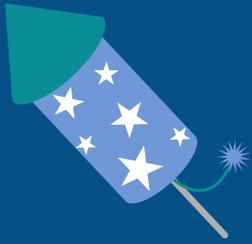
 @palisadescu

 @Palisades\_CU



# MARK YOUR CALENDARS

## Upcoming Holidays & Events



Friday & Saturday, 7/3-7/4

### **Independence Day**

Branches are closed in observance of the holiday



Saturday, 8/1

### **Virtual Home Buyer Seminar**

Visit our website to register online



Wednesday, 8/26

### **Women's Equality Day**



Monday, 9/7

### **Labor Day**

Branches are closed in observance of the holiday



# Virtual Home Buyer Seminar

## Locations

**Nanuet Branch**  
240 East Route 59  
Nanuet, NY 10954

**New City Branch**  
244 South Main Street  
New City, NY 10956

**Orangeburg Branch**  
16 Orangetown Center  
Orangeburg, NY 10962

## Hours Of Operation

Mon. 9:00 a.m. - 5:00 p.m.  
Tues. 9:00 a.m. - 5:00 p.m.  
Wed. 10:00 a.m. - 5:00 p.m.  
Thur. 9:00 a.m. - 5:00 p.m.  
Fri. 9:00 a.m. - 5:00 p.m.  
Sat. 9:00 a.m. - 1:00 p.m.

## Hours Of Operation

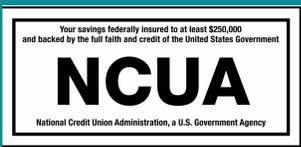
Member Contact Center:  
845.602.4242

Toll Free:  
800.438.7415

TAP:  
845.602.3TAP OR  
800.333.TAP3

## Web Address

Palisadesfcu.org



Mortgage Loan Originator, Harold Willis

Its back! Our Home Buyer Seminar will be returning Saturday, August 1st at 10AM. This will be our first ever virtual Home Buyer Seminar. Members looking for a new home can listen to our Mortgage Loan Originator, Harold Willis, discuss home financing options and answer any member questions. Click [here](#) to register to participate in our virtual seminar!

