



# IN THE LOOP

The Quarterly Newsletter for Palisades Credit Union Members

## MEMBER REVIEWS



### Great Job!



Palisades works hard for our members every day and nothing rewards us more than positive feedback. We would like to shine a light on our team with the kind words of our members. If you've had a great experience with any branch, department, or employee tell us about it by clicking [here](#). We'll make sure to tell everyone all about it in our quarterly newsletter!



**“Great experience! Straightforward paperwork and very responsive staff. Thanks to Andre and Jessica for helping with the loan process.”**  
- Paul H. (Andre & Jessica of Orangeburg branch)

**“Andre Francois at the Orangeburg Branch made taking out a car loan quick & easy. Customer service was excellent!”** - Jack D. (Andre of Orangeburg branch)



**“Jessica was responsive, helpful and made the process easy to get a loan. Would recommend working with her for any of your banking needs!”** - Roseann L. (Jessica of Orangeburg branch)

**“PFCU embodies the 'hometown' banking experience. Great personalized service, super responsive.”** - Joe F. (Orangeburg branch)



**“My wife and I had the pleasure of coming in to PCU for a home equity loan and working with Ms. Ellen Brooks. We had never had the opportunity to work with a credit union before and had many questions. Ms Brooks, was forever patient with us answering all our questions and guiding us to what product and service worked best for us. Her bedside manner was second to none and she kept in constant communication with us, letting us know what was happening every step of the way. We highly recommend coming into Palisades Credit Union for all your home equity loan needs and sitting down with Ms Brooks. We couldn't be more happier!!!!”** - Shabsai U. (Ellen of New City branch)

# In Loving Memory of Ronda Jandolo



It is with heavy hearts that we share the news of the passing of a cherished member of our credit union family, Ronda Jandolo. Ronda was a true credit union enthusiast who dedicated 14 years of her life to serving the financial needs of our members. Her journey with Palisades Credit Union began in 2009, and since then, she had been an integral part of our credit union's growth and success.

Ronda was not only a reliable financial expert but also a warm and caring presence for our members. Her commitment to providing excellent service, her ability to build meaningful relationships with our members, and her passion for helping others achieve their financial goals made her a beloved figure in our community.

As we mourn her loss, let us also celebrate the wonderful life she lived and the countless lives she touched. Ronda will hold a special place in our hearts, and her memory will continue to guide us as we carry on her commitment to serving our members with dedication, compassion, and excellence. We extend our deepest condolences to her family, friends, and loved ones.

**Drive now.  
Pay later.  
Auto Loans**



**NO PAYMENT  
FOR 90 DAYS  
& 1% CASH  
BACK  
BONUS**

## Follow Us

Don't forget to follow us on social media and engage with our posts! Keep an eye open for upcoming events and promotions.



Palisades Credit Union / @palisadesfcu



@palisadescu



Palisades Credit Union



@Palisades\_CU



# MARK YOUR CALENDARS

## Upcoming Holidays & Events



Monday, 10/9

### Indigenous Peoples Day

Branches are closed in observance of holiday



Thursday, 10/19

### International Credit Union Day



Friday, 11/10

### Veterans Day

Branches are closed in observance of holiday



Thursday, 11/23

### Thanksgiving Day

Branches are closed in observance of holiday



Sunday, 12/24 & Monday, 12/25

### Christmas Eve & Christmas Day

Branches are closed in observance of holiday



Sunday, 12/31 & Monday, 1/1

### New Years Eve & New Years Day

Branches are closed in observance of holiday



## Locations

### Nanuet Branch

240 East Route 59  
Nanuet, NY 10954

### New City Branch

244 South Main Street  
New City, NY 10956

### Orangeburg Branch

16 Orangetown Center  
Orangeburg, NY 10962



## Hours Of Operation

Mon. 9:00 a.m. - 5:00 p.m.  
Tues. 9:00 a.m. - 5:00 p.m.  
Wed. 10:00 a.m. - 5:00 p.m.  
Thur. 9:00 a.m. - 5:00 p.m.  
Fri. 9:00 a.m. - 5:00 p.m.  
Sat. 9:00 a.m. - 1:00 p.m.



## Hours Of Operation

Member Contact Center:  
845.602.4242

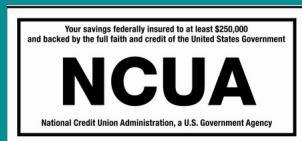
Toll Free:  
800.438.7415

TAP:  
845.602.3TAP OR  
800.333.TAP3



## Web Address

[Palisadesfcu.org](http://Palisadesfcu.org)



# Welcome to the team



Meet the newest member of the PCU team!

### Amy Pfleger - Card Services Representative

Amy Pfleger has joined the Palisades team as our new Card Services Representative in the Electronic Services Department. Amy comes to Palisades CU with over 25 years of credit union experience. At Amy's previous employer she started as a teller, moved on to spend 13 years in Accounting, and the last 11 years were in Deposit Operations. Amy looks forward to sharing and applying her knowledge and expertise with the team at Palisades CU.

### Sandra Chi - Accounting Analyst

Sandra will be working as our new Accounting Analyst in the Accounting Department. Sandra graduated from Hunter College with a B.S degree in Accounting and has been working in accounting for over 10 years.

# INTERNATIONAL CREDIT UNION DAY

THIS YEAR, WE WILL BE CELEBRATING INTERNATIONAL CREDIT UNION DAY WITH OUR MEMBERS! ON THURSDAY, OCTOBER 19TH, VISIT OUR BRANCHES IN NANUET, NEW CITY, OR ORANGEBURG FOR TREATS PROVIDED BY THE PALISADES TEAM. ENJOY COMPLIMENTARY FRESH HOT DOGS SERVED UP NY STYLE WITH ALL THE FIXINGS. CHECK OUR WEBSITE OR FOLLOW US ON SOCIAL MEDIA FOR MORE UPDATES. WE HOPE TO SEE YOU THERE!



# High five!

5-Month Certificate  
**5.55% APY\***

