



IN THE LOOP

The Quarterly Newsletter for Palisades Credit Union Members

COMING SOON

A New Digital Banking Experience

We're upgrading to a modern digital banking platform powered by Narmi - designed to give you **more control, security, and convenience**. With the new platform, you can enjoy easier navigation and real-time account insights, faster access to your money, and smarter tools for managing finances.



[See details](#)

IN THE COMMUNITY

A Taste of Haiti

Last month we stopped by St. Joseph Church in Spring Valley for the Taste of Haiti event to celebrate the uniqueness of Haiti's culture, heritage, and cuisine. This event was sponsored by the Haitian Cultural Heritage Preservation (HCHP), whose mission is to "foster unity, community engagement, and celebrate diversity". Thank you to the HCHP for welcoming us and letting us be a part of this cultural celebration.



TOGETHER WE THRIVE

Catch up with the PCU Crew

The PCU Crew has been out and about in the community this year helping our local organizations! Check out what we've been up to lately.



Meals on Wheels



Keep Rockland Beautiful



Food Bank of the Hudson Valley



Jawonio - Lego Resale Store

WELCOME TO THE TEAM

Meet our New Employees!

Adrianna D. has joined the Palisades CU team as a Financial Sales Representative in our New City branch. Adrianna brings with her a strong background in sales and customer service, which she's excited to apply in the financial industry. She has enjoyed getting to know the team and is eager to continue learning and growing in her new role.

Anna A. has started her role as our new Call Center Representative. Anna joins us with over 10 years of customer service and office operation experience. She also has experience working within the mortgage department, which expanded her appreciation of assisting

customers. She is thrilled to bring the knowledge that she has gained over the years to her role and continue growing in a field she truly admires.

EMPLOYEE APPRECIATION

A Day at the Bronx Zoo

On Saturday, September 13th, the Palisades CU team and our families headed into the Bronx for our Employee Appreciation Day at the zoo! We had a beautiful sunny afternoon to enjoy lunch and each other's company at the Dancing Crane pavilion, and then time with our families to explore the zoo and its wonderful exhibits and attractions.



REVIEW ROUNDUP

Kind Words from our Members



5-star ratings we've received on Google

"I've worked with Andre and he went above and beyond to help me get my HELOC. There were a few hiccups but Andre was always on top of it and helped me every step of the way. Can't say enough about him and his work ethic. He is a great asset to the team."

- Paul A, Orangeburg branch

"I want to especially thank Ellen Brooks for her outstanding support during my auto loan process. Her dedication and personalized approach made what could have been a stressful experience much smoother and more manageable. Highly recommend!"

- David V., New City branch



Holiday Closings

October 13 - Indigenous Peoples' Day

November 11 - Veterans Day

November 27 - Thanksgiving Day

December 24 - Christmas Eve, closing at 1PM

December 25 - Christmas Day

December 31 - New Year's Eve, closing at 1PM

January 1 - New Year's Day



Locations

Nanuet 240

East Route 59

Nanuet, NY 10954

New City

44 South Main Street

New City, NY 10956

Orangeburg

16 Orangetown Center

Orangeburg, NY 10962



Branch Hours

Monday: 9 AM - 5 PM

Tuesday: 9 AM - 5 PM

Wednesday: 10 AM - 5 PM

Thursday: 9 AM - 5 PM

Friday: 9 AM - 5 PM

Saturday: 9 AM - 1 PM*

*Orangeburg is closed on
Saturdays



Contact

Call Center

800-438-7415

TAP

845-602-3TAP
or 800-333-TAP3

Branches

Nanuet: 845-848-0136

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